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To whom it may concern:

Barrie Hydro Distribution Inc. services a customer base of approximately 68,000 consisting primarily of residential customers but also includes a substantial industrial and commercial load.

Although our power quality issues are somewhat limited, the Candura Instruments equipment has proven to be an invaluable resource when diagnosing and solving issues ranging from transformer loading issues to power quality issues involving voltage magnitudes, sags/swells, flicker, transients and harmonics.

The design of the equipment lends itself to easy installation and setup in the field application. The reporting is extensive and easily understood.

Candura Instruments has provided comprehensive and excellent customer support throughout our association of six years with them. They have upgraded our equipment on a regular basis to maintain or exceed current industry standards. They have often provided technical support and insight beyond the expected.

We have been very satisfied with both the level of customer service and the equipment provided by Candura Instruments.

Sincerely yours,

A handwritten signature in black ink, appearing to read "D.J. Camack", written in a cursive style.

D.J. Camack
Supervisor, Metering BHDI